

# COLIN PEDRON

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## PROFILE SUMMARY

- Collaborative leader with a data-driven approach to operations, project management, HR, and data analytics
  - Advanced skills in Tableau, Excel, Salesforce, Lucid, and CRM tools
  - Experience in professional website/app creation and full process automation using platforms such as Lovable AI, Claude, ChatGPT, Microsoft CoPilot, Cloudflare, and Github
  - Foundational knowledge in Python, VBA, and automation macros.
  - Proven track record in demand planning, labor planning, process improvement, and technical documentation
  - Multilingual with experience teaching English abroad
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## PROFESSIONAL EXPERIENCE

### National Carwash Solutions – Dallas, TX

#### Operations Planner

*December 2023 – Present*

- Lead S&OP team to forecast B2B revenue, aligning production with sales targets using capacity models
- Advise C-Suite on staffing, production plans, and stocking levels for manufacturing plants and distribution warehouses, resulting in savings through JIT inventory management
- Build integrated operations/logistics portals and automate key workflows using Claude, Salesforce, Tableau, Lovable AI, ClickUp AI, MS365 Copilot, and Lucid

### Amazon – Tempe, AZ

#### Business Analyst (I → II), Central Operations

*Feb 2022 – Dec 2023*

- **Business Analyst II**
  - Developed labor planning guidance resulting in process adherence improvement of 30% for 20+ analysts
  - Produced executive reports for 80+ Fulfillment Centers on monthly and weekly performance
  - Forecasted disruptions to network operations, mitigating risk across millions of weekly parcels
- **Business Analyst I**
  - Managed labor planning for 6K+ associates in 4+ Fulfillment Centers, handling 10MM+ parcels weekly
  - Advised senior leadership on headcount increases & decreases through capacity analysis
  - Coordinated weekly with finance and operations stakeholders to align on staffing and workflow changes

### Amazon – Tempe, AZ

#### Lead, HR Operations

*Aug 2020 – Jan 2022*

- Oversaw two regions in peak season, leading 30+ Coordinators and mentoring 5 Team Leads
- Delivered executive-level reporting and automated 100+ cases using Excel, Oracle, Quip, and Salesforce
- Planned and managed staffing needs for 230+ HR personnel

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## PROFESSIONAL EXPERIENCE (continued)

### University of Arizona – Tucson, AZ

#### Financial Aid Counselor, Office of Scholarships & Financial Aid

*Jan 2017 – Jul 2020*

- Designed Excel tools using VBA, macros, and pivot tables to streamline financial analysis
- Managed federal and institutional aid disbursements exceeding \$10K per student
- Led interdepartmental outreach campaigns to increase financial literacy for 40+ prospective students

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## EDUCATION

### MBA, University of Arizona - Eller College of Management – Tucson, AZ

*Aug 2017 – Aug 2019 • GPA: 3.9*

- Program Representative and panelist for prospective students
- Participated in international business trips to Portugal and Morocco

### BA, University of Arizona - Honors College – Tucson, AZ

*Aug 2013 – Dec 2016 • GPA: 3.9*

- Majors: English, Spanish (Portuguese Emphasis)
- Studied abroad in Chile: Took courses at Universidad Adolfo Ibáñez while also teaching English at a local school

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## CERTIFICATIONS & TRAINING

### Course in **Python Programming I**, Collin Community College - Dallas, TX

*Feb 2025 – April 2025*

- Currently building Python fundamentals to support ongoing workflow automation initiatives

### Certification in **Teaching English as a Foreign Language**, University of Arizona – Tucson, AZ

*Issued May 2016*

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## LANGUAGES

- English: Native
- Spanish: Advanced – Speaking, reading, and writing
- Portuguese: Beginner – Speaking and reading
- Italian: Beginner – Reading